IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Confirmation No. 9696

> Jagannathan Shiva Shankar et al. Examiner: Nguyen, Phuoc H.

Serial No.: 10/651,590 Group Art Unit No. 2143

August 29, 2003

METHOD AND APPARATUS FOR MEASURING HEALTH AND

PERFORMANCE OF A MESSAGING

SYSTEM

COMMENTS ON EXAMINER'S STATEMENT OF REASONS FOR ALLOWANCE

Mail Stop Issue Fee Commissioner of Patents P. O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

Filed:

For:

Applicants have received the Notice of Allowability mailed May 28, 2008. The Notice included an Examiner's Statement of Reasons for Allowance ("Statement"). Applicants disagree with the Statement to the extent that any reasons given comprise anything other than a restatement of the claims as allowed. No fee is believed to be due for this paper. The Commissioner is hereby authorized to charge any applicable fee to our Deposit Account No. 50-1302.

> Respectfully submitted, HICKMAN PALERMO TRUONG & BECKER LLP

/ChristopherJPalermo#42056/ Dated: August 25, 2008

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